

P O Box 403
Peru, MA 01235
June 30, 2009

BPVS
46 Howland Ave
Adams, MA 01220

Dear Chris,

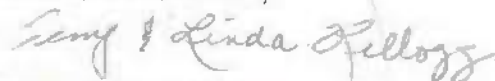
A note of thanks for making our photovoltaic installation a very pleasurable experience. From our initial contact through the commission of the system, the BPVS staff has been nothing but professional and friendly. Every phone conversation with you Chris, as well as Brian and Becca and all interactions with the installers, Brian, Adam, Donnie, Ben & Don were cordial and free of stress. All of our questions (and there were plenty of them) were answered knowledgeably and to our satisfaction. Where options were available, our wishes were accommodated to the fullest extent. The quality workmanship led to a neat, clean (even attractive) installation.

Thanks also to BPVS for handling all of the complexities the installation of the system entails including permits, applications and all things mechanical, and electrical. A special thanks for making the daunting application process through MTC for the Commonwealth Solar rebate seamless.

Thanks Chris for the generous loan of the watt meter which enabled us to get a handle on the electrical usage of our appliances. It was very helpful and illuminating. We discovered that our dishwasher uses 1 kwh more per use on the heavy wash pots and pans cycle than on the normal wash cycle. Definitely worth washing those pots by hand. We have always been energy conscious but it sure feels good to be doing more for the environment.

Once again thanks to all of you for your professionalism and quality workmanship. Your politeness and general attitude made it seem as if friends were doing the installation. You were all much appreciated. It was a pleasure doing business with you.

With Sincere thanks,



Terry & Linda Kellogg

P.S. Great first day to learn about the system: clouds and sun alternating!!