

Berkshire Photovoltaic Services Warranty Agreement

Warranty And Service, BPVS, Berkshire Photovoltaic Services Inc.

60 Roberts Drive Suite 109, North Adams, MA 01247

Tel: 413-664-0152

Email: info@bpvs.com

Guarantee to the Customer of a 5-year full system equipment warranty against breakdown or degradation of electrical output exceeding ten percent of the original system rating. The 5-year warranty covers service labor, repair or replacement, and shipping costs of defective components. This 5-year warranty is inclusive of manufacturers' warranties.

Guarantee to the Customer of a 5-year system remote monitoring and diagnostics service. BPVS will remotely monitor PV system with the goal of providing fast diagnostics, thus minimizing system production loss due to manufacturer defects. This 5-year service is subject to internet availability. BPVS is not responsible for system Gateway connectivity after initial configuration. (Service labor charges may apply if Gateway becomes disconnected due to internet provider changes, router/modem upgrades, and login credential changes.)

Guarantee to the Customer of a 5 year full workmanship warranty to include system related waterproofing. This 5-year warranty covers service labor, repair or replacement and shipping costs related to installation measure defects.

Guarantee to the Customer of a 25-year limited system warranty against breakdown or degradation of PV module output exceeding twenty percent of the original system array rating. This 25-year warranty covers repair or replacement, and shipping costs of defective modules required to restore the system to the warranted level of operation. (Service labor charges may apply at our hourly rate for warranty work performed after 5 years.)

Guarantee to the customer of continued service post 5 years of system operation. On the 5th anniversary of the system operation BPVS shall provide a free system check-up upon customer request. Future service intervals will be detailed, and a service contract offered.

At any time if there is any question whether the system is operating at its rated capacity, please consult your handbook and/or give us a call.

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